

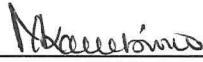


URSB Quality Policy Statement

URSB is committed to delivering high-quality registration services that meet the needs and expectations of all stakeholders while complying with the prevailing laws and regulations.

Management will at all times strive for excellence in service delivery through;

1. Digitalizing of the Registration services,
2. Encouraging innovation and learning from best practices,
3. Ensuring accessibility and inclusivity for all users,
4. Monitoring and evaluating institution performance,
5. Identifying areas for improvement and implement changes.


Registrar General

Date: 14/11/2025


Board Chairman

Date: 14/11/2025