

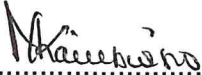


QUALITY POLICY STATEMENT

The Management and Staff of Uganda Registration Services Bureau commit to providing timely and reliable registration services by:

1. **Innovating and using technology** to provide services that are responsive to client needs;
2. **Leveraging strategic partnerships** with key stakeholders and technology to simplify and achieve scale in the **geographical reach and accessibility** of services;
3. Building a **competent and dynamic work force** that is focused on **enhancing the client experience**;
4. Operating within the **mandated legal framework**;
5. Establishing and continuously **improving the service delivery processes** and the overall effectiveness of the Quality Management System.


This quality policy shall be reviewed annually to ensure continued relevance to the Institution.


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Registrar General


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Date


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Board Chairman


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Date